

Autumn Term 2022 – Theme: Pastoral and Behaviour – Parent Results

37 parents completed the questionnaire

	Strongly Agree (a)	Agree (b)	a+b	Disagree (c)	Strongly disagree (d)	c+d	Don't know
My child is happy at Bruche.	40% 15	55% 20	95% 35	5% 2	0%	5% 2	0%
My child feels safe at Bruche.	55% 20	43% 16	97% 36	2.5% 1	0%	2.5% 1	0%
The arrangements for my child to settle in when they first started school were good.	32% 12	60% 22	92% 34	8% 3	0%	8% 3	0%
There is a good standard of behaviour at Bruche.	30% 11	54% 20	84% 31	5% 2	2.5% 1	7.5% 3	8% 3
The school deals effectively with any cases of proven bullying.	8% 3	16% 6	24% 9	0%	8% 3	8% 3	67% 25
The school has dealt with incidents involving my child appropriately.	22% 8	46% 17	68% 25	5% 2	2.5% 1	7.5% 3	24% 9
My child is encouraged to take responsibility for his/her actions and achievements.	22% 8	54% 20	76% 28	2.5% 1	0%	2.5% 1	22% 8
Is there anything else you would like to share with us? If you would like us to respond to you please leave your name here. Thank you.	Please see below for comments						

Percentages may not add to 100 due to rounding.

Sample comments made by parents	School reply
<ol style="list-style-type: none"> 1. Can we use parent pay for snack money and after school clubs? 2. I find it difficult to speak with the teachers now my children are in key stage 2 as I only do drop off and there is no other way of communicating other than a diary. 3. More communication with parents maybe a parents meeting for upcoming communications 4. I feel as though there should be more school trips / activities. There should be more communication between parents and schools, school holidays and more sports camps / different activities should be available with more notice given so parents can arrange payments/ care as recently sports camps haven't been available when the school holidays are in place. With this the usual sports camp isn't appealing to all students and parents are left with no child care and or unhappy kids having to do this. 5. Once they have been nominated for something that requires a badge, it should be given straight away and it should be updated on epraise 6. The grounds of the School need to be improved as they do not look neat or inviting (rotten planters etc) Also I do feel as parents we should be welcomed in to the School more with presentations or performances. We are left to feel like we are on the outside looking in. Also, School holidays need to be looked at as 1 week in May / June and 2 weeks in Oct / Nov is really not logical as the weather is worse towards the back end of the year. 7. Communication isn't great. I called the office last week numerous times over a 2-3hr window and the phone wasn't answered at all. Communication isn't a new problem and I think its needs to be seriously reviewed. 8. A lack of communication between the school and parents, especially now we don't have access too SeeSaw. I'm never sure on achievements as never have any feedback. Planners aren't completed. Overall the kids enjoy going to Bruche. 9. Please can we have school lunch menus before Monday 10. Difficult questions to answer. Happy with recent reactions to issues within school, after flagging them. Also very happy with Office reactions to issues generally. 	<ol style="list-style-type: none"> 1. Unfortunately because snack money and after school club money is paid into a different account than the one we use for parent pay this isn't possible, sorry. 2. Every teacher and member of staff can be contacted through the school office (bruche.office@wpat.uk). If you leave a message on the school answer phone staff should return your call the same day. A teaching assistant will be on the school playground gate every morning to record any messages parents have for their child's class teacher. The teaching assistant will relay each message to the individual teacher. 3. Currently we have the school newsletter, twitter, Facebook, email, text messages, podcasts to communicate with parents. If there is another way you would like us to communicate with you please let us know. The newsletter will now have a communications section on it. 4. The cost of school trips has significantly increased over the past 18 months. Just the hire of a coach has gone from £400 to £850 for a class of children. We are very conscious that some parents are really struggling with the cost of living at the moment so we are reluctant to ask for many contributions at this time. If things start to improve we will look at more school trips for all classes. Although we don't have to offer a sports camp each holiday break we do so to help parents with childcare. We are looking at what else we can do to support parents with childcare over the next few months. 5. We ordered and paid for all school badges we needed back in July before we finished for the summer break. The company we ordered from had difficulties in fulfilling our order. Once we managed to get a refund we ordered with a different company who have now sent us our badges. There has been glitch with the epraise shop which we have only recently be made aware of. This meant that when a child ordered something from the shop we weren't getting notifications to tell us. We've now been assured that this has been fixed by epraise. 6. The planters which are in need of repair don't belong to Bruche. They belong to the local council as does the empty building. Therefore we aren't allowed to maintain them. We have been in touch with the council on a number of occasions to ask for them to be repaired or removed but as you can see this hasn't been completed yet. We will though keep trying. 7. As parents know, the school office has unfortunately been under staffed for the past year. We have recently appointed another member of the office team who started in the office on Monday 21st November. If you could let me know which day this was I will look into why the phone wasn't answered. It would be useful to understand what elements of communication isn't great - please get in touch with school and let us know. Mrs Kerrigan has also been appointed as our communications officer and part of her role will be working with parents to identify which areas of communication need improving. 8. This is something we are looking into and hopefully we'll be able to invite parents into school more over the next months. 9. Yes you can, I have spoken to the office team about this!

10. We're glad you are happier with school than you were before, thanks!